

## EAGLE HOUSE SURGERY

### Patient Participation Group

Meeting 12<sup>th</sup> Nov 2014 5.05 – 6.30pm

Present: Eddy Watts, Lynn MacGrath, Adrienne McIntosh, Hilary Over, Mike Lofthouse, Keith Harrison & Sarah Dummer-Wade  
Sue Inman, Blandford Champion for Dorset POPP (Partnership for Older People Programme)

Apologies: Sylvia Hixon-Andrews, Jimmy Hamilton-Brown

1. Introductions & welcome to Mike Lofthouse attending first meeting & Sue Inman representing POPP
2. Speaker from POPP – Sue described the work of POPP to support the over 50s in developing supportive neighbourhoods where older people can live and receive appropriate, timely help and support to stay within local communities as long as they wish. She is keen to work with local groups to identify and meet needs. Sue acknowledged the need for a local carers support group and a group led by Chloe Mutton from Prama Care is looking at how this gap can be filled in Blandford. She described areas where a POPP runs regular sessions in GP surgeries, SDW welcomed developments in this area and said that the presence of POPP, the fire service and the PPG at the recent flu clinics had worked well
3. Chairperson, secretary for this meeting – SDW took notes, Eddy chair for this meeting but due to work commitments no longer able to take on this role permanently. Keith keen to identify (i) a lead contact for the group and (ii) a person who is willing to represent the group at North Dorset locality meeting of PPGs. Discuss at next meeting
4. Review of Health & Wellbeing Blandford event – a well received and well run event and enthusiasm from participants to take a lead in organising another event next year. PPG members expressed commitment to support the event. Areas to be developed – more central venue ie The Corn Exchange to encourage attendance, also better publicity for the events on the day, would need to book ahead to promote the event at Tesco (need to contact Community Link member of staff) Sylvia has represented PPG on DT11 group, need to check that this is still OK
5. Other meetings
  - 5.1 Eddy had attended the South West Voluntary Sector Forum event “Making your Voice Heard” which had emphasised the power of people who use services in influencing decision makers and had suggested a number of ways to increase public engagement in how services are run.
  - 5.2 Keith provided information on a number of events that will be part of the current Clinical Services Review in Dorset – this is an opportunity for people to make their voice heard as to how they would like health services in Dorset to be delivered in the future
  - 5.3 26<sup>th</sup> November North Dorset networking event for PPGs - ? Sylvia to attend
  - 5.4 Meeting with Blandford School in planning stage
6. Membership now stands at 252 - 3% of the practice population – SDW will provide demographic update at next meeting. She thanked all the group members who have recruited membership for the group over the last 10 months

7. Patient survey – SDW reported good response from patients and will provide report at next meeting on first quarter results, she was able to reassure the group that the feedback is generally very positive.
8. Any other business
  - 8.1 There was a request for different members of staff to be invited to attend each meeting to see how the PPG is working and for there to be increased dialogue about how the PPG can support the practice. SDW to invite a GP to the next meeting and a nurse to the following one.
  - 8.2 Keith identified that NAPP have produced a very short video that demonstrates how PPGs have supported GP practices in other areas. SDW to review and offer to EHS GPs before next meeting
9. Date for next meeting  
Tuesday 13<sup>th</sup> January 2015.