**WHITECLIFF GROUP PRACTICE (PPG)**

**MEETING HELD AT THE BLANDFORD SURGERY**

**WEDNESDAY 5TH OCTOBER 2016**

**Part 1: Practice Matters**

1. **Welcome and apologies**

**Present:** Graham Downer, Hazel Haigh(Chair), Keith Harrison (NHS Dorset CCG), Carol Tilley (Practice Manager), Ted Moss, Liz Lee, Dr Nankervis, Sue Inman, Carol Tompsett, Val Harbour (Eagle House Surgery), Fiona Macewen, Freddie Bannock, Sara Stringer (Reception Team Leader).

**Apologies:** Joyce Lee, Kim Bateman, John Carter, Charlie David-Lloyd

1. **Actions from last meeting**

There have not been any volunteers for the Vice Chair post. The PPG are also looking for another member to join the Sub Group committee.

1. **Practice Report**
   * Carol Tilley (Practice Manager) thanked the PPG members for attending our recent CQC visit. We were extremely pleased with the outcome of the whole visit and to achieve an ‘outstanding rating’ for care of older people.
   * Data Sharing – There are forms on the front desk for patients to consent for the sharing of their records with other Health professionals. This is important for patients health, especially those with long term conditions, as if they were to become ill and have to visit another GP surgery or hospital, their information can shared instantly which improves patient care.

* MIAMI Project – The first pilot session for this has taken place. Patients still contact the surgery for on the day urgent appointments, but some face to face appointments will be made and the patients sent to be seen by the Whitecliff Nurse Practitioners in the Minor Injuries Unit (MIU), rather than coming to the surgery. This is only for booked appointments and is not a walk in service. The reason for this change is that the surgery is short of space and there is unused space at the hospital. This will also enable staff at the MIU and the surgery to work closer together and learn from each other. If this works well there could possibly be a Nurse Practitioner and a GP based there some of the time. We have had some good feedback from our Pilot. Val Harbour (Eagle House PPG) asked if this was something that Eagle House could also be involved in. As Blandford Hospital is a community facility there is no reason why not if they have the resources, but this is a practice decision. 99% of our patients are happy to be seen by our Nurse Practitioner rather than a GP. The Practice also has a community pharmacist that reviews patient’s medications and patients are more than happy for this to be updated by him.

1. **Practice Projects**

• The PPG sub group have not met for a while; however their next project is to communicate with the local magazines explaining what the surgery is working with like the Medicines amnesty which is the next big thing to tackle. They will work on what would be advertised and hopefully have a regular spot in each magazine with new and different items each time. Keith Harrison (NHS Dorset CCG) is planning and developing a weekly column for the Blackmore Vale magazine which will also advertise the PPG’s around Dorset.

1. **Dorset PPG Chair’s Forum Update**
   * Tricuro are a social enterprise who runs some social services that used to be managed by Dorset County Council. The service provides social care and day care to adults with a range of needs across the county of Dorset and is looking to expand its services and promote the use the centre to others. They also are running a project to look at the role of community volunteers. Hazel Haigh and Carol Tilley are planning to attend the next Tricuro volunteer project meeting.
   * My life My Care – Keith Harrison would like to champion this website through the PPG groups. Initial experience has been positive but more people need to know about the service.
2. **Liaison with Eagle House PPG**
   * The Whitecliff PPG was joined at the meeting by Val Harbour from Eagle House PPG, and Hazel Haigh will be attending the Eagle House patient meeting in November. Both PPGs are keen to keep links between the surgeries and to have a consistent approach for Blandford residents as a whole.
3. **Clinical Services Review**
   * Graham and Keith attended a recent meeting where a representative from Fire and Rescue gave a talk on being careful in the home. The safety checks that they offer are going very well and now have a waiting list.
   * There was also a discussion regarding a malnutrition pilot that is taking place, as there are significant issues in respect of malnutrition, mainly in Christchurch and the Purbeck areas. The objective is to identify older people with poor dietary habits that effect malnutrition. This topic that will be discussed by Practices at the next North Dorset locality meeting.
   * There was a meeting in Shaftesbury on Monday with MP’s regarding the proposals from the Clinical Services Reviews in Dorset. The main discussion was regarding the loss of community hospital beds in Shaftsbury. Sherborne and Blandford will keep their in-patient beds this but not Shaftesbury. The meeting was a constructive one with proposals put forward to the mayor. The proposal in Shaftesbury would be to make use of local care homes when the in-patient beds close; however the GPs are concerned regarding who will take clinical responsibility for patients in these nursing home beds.
4. **Dementia Friendly Blandford**
   * There is a public event on Wednesday 12th October, where there will be a Q & A session regarding legal information with a local solicitor. Carol Tilley will be also on the panel to answer any questions relating to health care.
5. **Carers Group**
   * Jane Bristow occasionally runs a Carers table in the surgery with Debbie Collins (Carers Lead) which provides information for patients and carers. She would like to be more proactive with this. Keith will contact Stefan Morawiec to see if a meeting can be set up with our Carers group and also Eagle House’s group.
6. **Medicines Amnesty**
   * Leaflets are being handed out to patients at the flu clinics, are available from the reception desks and have also been distributed to Boots chemists. This is to raise awareness on the amount of money that is wasted in Dorset as a result of unused medication and to encourage patients to return unused medication to the pharmacy that supplied it. The District Nurses and Community Matrons promoting this when out on their visits.
7. **Next meeting – Thursday 8th December 2016**